

August 25, 2009

To whom it may concern,

I am pleased to provide this recommendation for Julia Washburn. I have worked with Julia since 2008 in my role as SAP Enterprise Security Administrator. In my thirty years of experience in Information Technology, I have worked with many interns and none have impressed me as much as Julia has.

She is intelligent, co-operative and inquisitive. When she started with the team, she did not have any experience with SAP. Julia picked up SAP fundamentals in just a few weeks while I have seen many struggle with SAP for months. She now has a strong understanding of role based security and setting up and maintaining user accounts.

Julia has developed and documented many of our processes. She participates in team meetings and has provided many thoughtful suggestions for improvements to processes. If there is a project to be done, no matter how big, tedious or time consuming, Julia steps up to the plate and gets the job done. She is fast and accurate in her work.

I am also impressed by her web design work. While this has not been a part of her duties with SAP, I have viewed some of the web sites she has designed. She has an artistic flair combined with the ability to make a site usable and intuitive.

I am confident Julia will be successful at any endeavor she undertakes and will be a valuable member of your team. Please feel free to contact me if you would like additional information.

Sincerely,

Vivian A. Nelson
SAP Enterprise Team – Security
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State of Washington
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